



HELP FOR HEROES

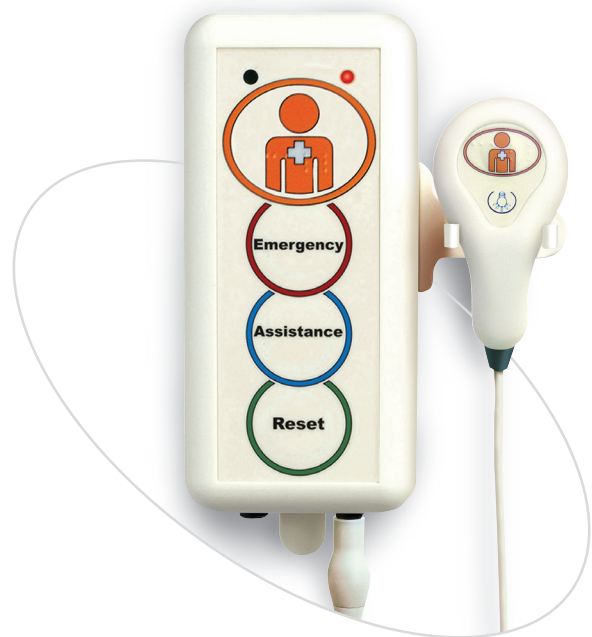
TEDWORTH HOUSE RECOVERY CENTRE

Tedworth House was originally built in 1750 and acquired by the Ministry of Defence in 1897. In 2011 the building was leased to Help for Heroes as a Recovery Centre for wounded, injured and sick service personnel and veterans.

Help for Heroes received the keys for Tedworth House in 2011 and since then the Recovery Centre has undergone extensive refurbishment and development, now housing over fifty en-suite bedrooms and four family suites, along with dedicated areas for adaptive sports, such as a state-of-the-art gym, swimming, sauna and steam room facilities.

There are also numerous areas where the beneficiaries can relax and learn new skills; for example a donation was made by British Airways, who donated the interiors of a Concorde First Class cabin, which has been modified to fit the beneficiaries' needs.

The aim of Tedworth House Recovery Centre is to support beneficiaries through their physical or mental recovery.



The challenges

Tedworth House is a Listed Building set in 30 acres, a nurse call system had to allow both beneficiaries and staff to call for assistance plus enjoy a simple installation and to overcome the challenge of connecting call points located in harder areas to reach. Help for Heroes began the search for a new nurse call system.

Courtney Thorne were recommended to Help for Heroes and put together a specification to suit the needs of the Recovery Centre. Room Units and Pull Cord Units were recommended as standard for bedrooms and bathrooms respectively and six CT-TOUCH Panels were specified to cover different areas of the Centre – all linked to the master panel to be located in the Main Reception. Waterproof Call bells were recommended for areas such as the Sauna and Steam Rooms.

Externally, areas such as the Reflection Pond and Climbing Wall presented a challenge as they were over 100 metres away from the nearest building. To overcome this, Waterproof Call bells were again specified, using a signal booster located midway between the areas to create a robust wireless network which ensures a reliable nurse call messaging system.

Referral sites

Although happy with the specification provided, the Help for Heroes team wanted further assurances about the simplicity and reliability of a Wireless solution. Courtney Thorne were able to provide a list of local referral sites for the team to visit and see the technology in action. The team were pleased with what they saw and moved forward to have the Courtney Thorne system installed.

The outcome

Mark Teadham, Facilities Manager at Tedworth House commented: "Replacing the old system was vital as it's essential we have the most reliable equipment for our wounded heroes. The Courtney Thorne system has provided a simple to use system that covers all areas of the Centre and grounds reliably, whilst giving us the flexibility to reconfigure things as required. We are really grateful for their professional service."

"...has provided a simple to use system that covers all areas of the Centre grounds reliably, whilst giving us the flexibility to reconfigure things as required."

Mark Teadham, Facilities Manager



For further information, please contact Courtney Thorne:

Courtney Thorne
C-T Centre, Elliott Road
Bournemouth BH11 8JS

[t 0800 068 7419](tel:08000687419)
[e info@c-t.co.uk](mailto:info@c-t.co.uk)
[w www.c-t.co.uk](http://www.c-t.co.uk)