

COMSERVE LTD CASE STUDY

To find out more or become a
Courtney Thorne Partner:
0800 068 7419
info@c-t.co.uk



INTRODUCTION

Courtney Thorne Ltd is a leading manufacturer of nurse call systems designed for care homes, hospitals, and other healthcare environments. The company prides itself on providing reliable, efficient, and innovative solutions that enhance both resident and patient care, and staff efficiency.

Courtney Thorne's flagship product, "Connect" is a state-of-the-art nurse call system that leverages wireless technology to offer unparalleled flexibility and performance.

Comserve Ltd is a dedicated service and support company that specialises in maintaining and servicing care and healthcare communication systems.

Comserve Ltd has been instrumental in ensuring the seamless operation of Courtney Thorne's systems across various client locations. Their expertise in installation, maintenance, and customer service has made them a trusted partner in the care and healthcare sector.

As leaders in the Care and Health sectors, Comserve Ltd were looking for a reliable wireless solution to help bolster their offering. Courtney Thorne's Altra and Connect systems, with their ease of use, robust infrastructure and ease of install were ideal for the job. The levels of support offered by Courtney Thorne in terms of training, sales and technical support helped seal the deal.

THE BENEFITS



Courtney Thorne benefited from a technology savvy and forward thinking company to join their already thriving network of Trade Partners. The fit with Comserve Ltd was clear from the get-go.

Comserve Ltd have now been regularly installing and maintaining Courtney Thorne's Nurse Call Systems in Care homes throughout the Midlands and the North – helping solidify both parties reputations.



Working with Comserve Ltd has been fantastic. The relationship has gone from strength to strength. They are agile, knowledgeable and their customer service is second to none.

Nick Kennedy – Courtney Thorne's Account Manager

Our journey with Courtney Thorne has been easy to manage and has provided Comserve Ltd and our customers with first class reliable solutions time and time again.

David Wyllie – Comserve Ltd Managing Director

