



COURTNEY THORNE
care technology

CONNECT GUARD

User manual



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PRODUCT OVERVIEW CONNECT GUARD

Key on/key off switch

Reassurance LED Light

Reset button



Connect Guard keys &
Connect Guard magnet



Magnet
direction switch

Contacts

Reed switches

Sounder

Programming pins

Batteries (2x AAA)

Call buton
as per programming
instructions



PRODUCT FUNCTION

The Connect Guard is designed for easy installation that provides door security for internal and external doors.

Once activated, the Connect Guard transmits a radio signal to any CT display panel indicating the door identity. The Connect Guard Unit can also be turned off, allowing for access without activating the Nurse Call System.

PRODUCT FEATURES

Slim size and shape for easy installation

Simple key operation

Timer delay for alarming on exit

2 x AAA batteries

Alarm urgency setting of your choice

PRODUCT DESCRIPTION

Connect Guard

Product ID: 30395



OPERATING INSTRUCTIONS

SETTING THE CONNECT GUARD

To arm the Connect Guard, the door must be firmly shut with the Connect Guard in line with the magnet on the door frame.

Using the key provided with the Connect Guard, turn the key switch to the 'On' position. The Connect Guard will now sound for 20 seconds. This 20 second delay allows you to open the door and exit if you wish.

Wait until the 20 second delay has completed. The Connect Guard is now armed and should the door be opened it will then activate the nurse call system and the Reassurance LED Light on the Connect Guard will flash.



RESETTING THE CONNECT GUARD

To reset the Connect Guard, you first must close the door firmly with the Connect Guard and the arrow of the magnet pointing towards the words 'Courtney-Thorne' near the top of the Guard.

Press the red Reset button once and this will clear the nurse call system.



PROGRAMMING INSTRUCTIONS

Before commencing with the programming of your Connect Guard you must know the House Code of your Nurse Call System. If you are not aware of your House Code, please call our technical support number which you can find on the last page of this guide.

You must complete all steps from 1 to 16. You cannot just change the Connect Guard Number alone.

Please read through the instructions fully before commencing.

1. Press and hold the reset button
2. Press the call button twice
3. Release the reset button only
4. Press the reset button the amount of times required for your mode.
Modes: 3 = O8 transmission. 4 = E+ transmission 5 = E++ transmission, non HTM mode (Connect) 9 = E++ transmission in HTM mode.(Connect Health)
5. Press the call button once
6. Press the reset button the amount of times for your House Code
7. For example; press reset twice for House Code
8. Press the call button once
9. Press the reset button the amount of hundreds you require
For example for 200 press reset twice. If no hundreds are required press the call button
10. Press the reset button the amount of tens you require
For example for 20 press reset twice. If no tens are required press the call button
11. Press the reset button the amount of units you require
For example for 2 press reset twice. If no units are required press the call button
12. Press reset the amount of times depending on the call type required. Use 3 for call, 4 for assistance or 5 for emergency. If you require any other call types please consult your CT engineer
13. Press the call button 5 times – The Connect Guard is now coded and ready for use

To test the Connect Guard, press the call button once and the LED will flash and activate your call system. Press reset once you have finished testing.

TROUBLESHOOTING

The simple measure of replacing the batteries may solve the issue you are experiencing with the Connect Guard. If not, then please read through this troubleshooting page.

Rapid LED flashing on the connect Guard

This means the batteries need replacing. Carefully open the Connect Guard and replace the 2 x AAA batteries. Once replaced press the red Reset button on the front of the Connect Guard.

Connect Guard is turned 'On' but not activating call system

First replace the batteries as done in the step above. If the problem persists, the Connect Guard may need recoding to your call system setting. Follow the house code and number coding instructions found on the programming page in this guide.

Changing the call type urgency

Follow the coding instructions found on the programming page of this guide, one of the final steps gives you options for the urgency level for this Connect Guard.

Connect Guard alarms whilst door is shut

The magnet can be placed to the left or right hand side of the Connect Guard depending on the type of door, restricted space etc. Open the Connect Guard carefully and in between the two blue rectangle reed switches there is a black slide switch. This black slide switch must be pointing towards the magnet on the door frame. The centre of the magnet must be in line with the words "Courtney Thorne" on the front of the Connect Guard. Please look on the Operations page for reference. Should this problem persist, please call our Technical department.

RADIO TECHNICAL NOTES

Frequency (Social Alarms) 433 MHZ 2 channels with 25kHz spacing

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